

Frequently Asked Questions

Dominion[®] PX



Question	Answer
General Questions	
What is Dominion PX (PX)?	<p>The Dominion PX is an intelligent Power Distribution Unit (iPDU) that allows users to reboot remote servers and network devices and monitor power.</p> <p>It can be used as a stand-alone power distribution unit, or integrated with Raritan's Power IQ™ energy management software, KVM switches, and CommandCenter[®] Secure Gateway.</p>
Is Raritan new to the power distribution unit market?	No. On the contrary, Raritan has been in the power distribution unit business since 2003.
Can the PX be used as a stand-alone device?	Yes, it can be used either as a stand-alone power management unit or it can be integrated with Raritan access and management products.
Does PX work with Raritan's CommandCenter Secure Gateway?	Yes, PX is deployable as part of an enterprise-wide management solution with Raritan's CommandCenter Secure Gateway. Hundreds of PX units can be managed via CommandCenter Secure Gateway directly or through Dominion SX (serial only), KX, and Paragon II.
How can I consolidate the sites where I have a PX installed?	<p>The Raritan Power IQ™ software manages rack PDUs, providing a single Web interface for outlet, rack and data center power, current, voltage, temperature and humidity monitoring and remote outlet switching. Power IQ manages the PX and third-party rack PDUs, and can also be integrated with data warehouse and enterprise reporting systems.</p> <p>Raritan's CommandCenter Secure Gateway is designed specifically to provide centralized management. It is the ideal solution if you are looking to consolidate management of devices such as PX with other Raritan network-based products. For IP-based consolidation, external Command Line Interface (CLI) scripting, IPMI, and SMASH-CLP may be considered.</p>
How does the PX differ from the existing Raritan Remote Power Control (RPC) and PM units?	<p>Like RPC, the PX enables remote power cycling of network servers and devices. And like PM, the PX supports remote power monitoring.</p> <p>However, the PX offers additional features such as outlet-level power monitoring, access via both Ethernet/IP and serial with AES encryption for remote access, an intuitive browser-based GUI, support for optional temperature and humidity sensors and other flexible access methods.</p>

Question	Answer
Can the firmware on the PX be upgraded?	Yes. The architecture of the PX enables easy firmware upgrades via updates from Raritan.com so you can have the latest functionality without having to buy new hardware.
Are updates to PX software free?	Yes. Currently all firmware upgrades are free.
Are there any software requirements for PCs connected to PX?	For access using a Web browser, the PX does not require any software to be loaded on the client; however, the browser does have to be Java enabled. When using SSH/TELNET, the customer has to provide an SSH/TELNET client. In some operating systems, like Linux [®] , an SSH client is included in the distribution. Also, OpenSSH.org has an SSH client that can be downloaded free of charge. PuTTY is one of the most popular SSH clients for Windows [®] , and it can also be downloaded free from the Internet.
Will there be other models in the PX family?	Yes. Additional models of the PX family will be introduced on a regular basis.
Can I get custom configurations of the PX?	Yes. Note that lead times will vary depending on the level of customization required.
Hardware	
In what form factors can I get the PX?	The PX comes in two form factors: <ul style="list-style-type: none"> ▶ Horizontal rack mount – 1U, 2U models ▶ Vertical mount – Zero U models
In what rack-positions can Zero U PX models be mounted?	All five mounting positions are supported with APC racks.
Does PX include the 19" rack mount kit or is there an extra charge for this option?	The PX horizontal (rack mount) units come standard with a complete ready-to-install 19" rack mount kit
Does the PX have any fuses?	No. There are no fuses in a PX; instead circuit breakers are used for branch circuit protection, when required.

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<p>Why aren't there circuit breakers on PX models that are 20 amps and below?</p>	<p>A 20 amp or less rack PDU (1- or 3-phase) is always connected to a branch circuit that is protected by a 20 amp circuit breaker in a panelboard (a.k.a. building PDU, RPP). This breaker trips when the total of all the outlets in a rack PDU exceeds 20 amps.</p> <p>North American 208V 3-phase PDUs have the outlets divided into 3 banks. Each bank is wired across two phase legs (L1-L2, L2-L3, L3-L1). NEC requires that if a PDU input is rated greater than 20 amps, then a 2-pole 20 amp circuit breaker must be used to protect each bank of outlets. When each bank draws 20 amps, the total amps on each input line is 35 amps.</p> <p>In general, we design PDUs using the following rules:</p> <ul style="list-style-type: none"> ▶ If a PDU is rated less than 20 amps (or 16 amps internationally), then no circuit breakers are used (per UL 60950-1). ▶ If a PDU is rated greater than 20 amps (or greater than 16 amps internationally), then outlets are divided into banks and each bank is over-current protected by a 20 amp (or 16 amp) circuit breaker.
<p>Some PDUs lose all the power if one or more circuit breakers are tripped. Is this true for PX?</p>	<p>No. In PX PDUs, the control circuitry is in front of all circuit breakers, so tripping any one or more breakers has no affect on power delivered to the controller. In PX 3-phase PDUs, power for the controller is derived from all 3 phases, so even loss of any 2 of 3 phases will not affect power delivered to the controller.</p>
<p>What happens to the servers powered by the PX if the electronics of the PX malfunction? Will the servers lose power?</p>	<p>No. The PX is designed to continue to run with NO change to the power outlets in the case of an electronics malfunction. The outlets that are on will remain on and the outlets that are off will remain off.</p>
<p>By factory default are the outlets on a PX enabled (i.e., on) or disabled (i.e., off)?</p>	<p>By factory default all the outlets are enabled – that is to say, they are turned “on.” For models without switching, all outlets are always on.</p>
<p>Why is the LED by each outlet on a PX GREEN when the outlet is OFF/Disabled and RED when it is ON/Enabled?</p>	<p>In the world of power, RED indicates that the power is running (outlet is “live” or “hot”) to that outlet. GREEN indicates it is NOT running or that the outlet is not enabled. So the color codes match the expectation of the facilities and IT staff who typically deploy power units in the data center or remote offices. GREEN means that the outlet is not enabled. For PX models without switching, all outlets are always enabled.</p>
<p>Can I use the Ethernet and the serial ports on the PX at the same time?</p>	<p>Yes. Just ensure that both interfaces are enabled and configured.</p>
<p>Can I set the Ethernet port on the PX to run at 100Mbps full-duplex?</p>	<p>Yes.</p>

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Is the Ethernet port on the PX unit 10/100Mbps auto-sensing?	Yes. But it can also be set to run at 100Mbps.
What is the purpose of the RJ-12 connector on the front-panel of the PX units?	This feature connector is for adding Raritan's optional but fully integrated environmental monitoring probes.
Are environmental sensors available with the Dominion PX?	Yes. Optional but fully integrated environmental sensors are available.
What are the clicks from the PX, circuit breakers tripping?	Clicks from a PX that supports switching are typically relays opening and closing which is normal. When a circuit breaker (CB) trips, the LED will blink yellow because internal relay boards will not be receiving voltage from the tripped CBs. Also, the CB handle will be physically in the "off" position. Using the LED panel on the PDU to view outlet voltages (press up/down keys together to toggle from current readings to voltage readings), the voltages will be zero or near zero if the CBs have tripped.
I moved my PX to a new rack and now I can't access it. What happened?	PX ships from the factory with Dynamic Host Configuration Protocol (DHCP) enabled. DHCP is a protocol used by networked devices (clients) to obtain various parameters necessary for the clients to operate in an Internet Protocol (IP) network. DHCP automates the assignment of IP addresses, subnet masks, default gateway and other IP parameters. If a PX is moved to a new location, with DHCP still enabled (the factory default setting), DHCP will again automatically assign the PX an IP address, subnet mask, etc. If the IT administrator tries to access the PX using the IP address assigned at the previous location, the PX will not respond because the PX now has a different IP address. When moving a PX, IT administrators should 1) leave DHCP enabled and then access the serial port of the PX to find the new IP address (see Quick Start Guide), 2) disable DHCP prior to moving the PX so it retains the same IP address or 3) if possible, configure DHCP to assign a specific IP address to the PX.
Features	
Does the PX support outlet level monitoring?	Yes. Outlet monitoring is supported when using the HTML interface (via the Ethernet port), and via the Command Line Interface (CLI), or IPMI.
Where is power measured on PX 3-phase models?	Measuring occurs at four levels: 1) outlet level, 2) phase level, 3) PDU level and 4) circuit breaker level.
Can I cluster multiple PXs in a rack or data center using TCP/IP?	Yes, multiple IP-based outlet association may be done on one PX, or multiple PXs, for example, multiple outlet associations for servers with multiple power-feeds.
Can I use SSH to connect to the PX?	Yes, SSH connections are supported.
Does the PX support TELNET?	Yes, PX supports TELNET, but it is disabled by factory default.

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Why is TELNET disabled by default on the PX?	PX supports enabling of the TELNET daemon. However, because TELNET sends all information “in the clear,” enabling TELNET is at the customer's own discretion. Raritan strongly suggests the use of SSH as a safer alternative to TELNET, since all data is encrypted, including the login sequence.
Does the PX support Network Time Protocol (NTP) servers?	Yes. Up to two external NTP servers can be supported by the PX.
Does the PX support DNS servers?	Yes. Up to two DNS servers can be supported by the PX.
Does the PX support Dynamic DNS?	Yes.
Does the PX support a full-featured Command Line Interface (CLI) for advanced applications using external scripting?	Yes. The SMASH CLP-based CLI allows management and configuration of very granular features, like per-outlet IP access control list (ACL).
Does PX support SNMP TRAPs, SETs and GETs?	Yes. PX supports SNMP TRAPs, SETs and GETs via an Enterprise MIB. Dominion PX supports SNMP v2 and v3.
Does PX support syslog?	Yes. PX supports syslog – to primary and secondary servers.
Does the PX support SMTP (e-mail) alerts and notification?	Yes.
Can an SMTP server that requires a username and password for connection be used for the e-mail notifications from the PX?	Yes. The PX supports SMTP server authentication.
Which ports need to be open on the corporate firewall for a secure console session using PX?	Port 443 (for https); optionally, port 80 (http) for user sessions. When using SSH, port 22 needs to be open. For TELNET, port 23 needs to be open.
Can I get the buffered off-line data from the serial port of the PX?	Yes, but only if you use the Dominion SX or other console server that supports this capability.
If I am using the Ethernet interface as the primary means of power monitoring and control, does PX support local (direct) port access for “crash-cart” applications in a data center using a terminal (VT100/equivalent)?	Yes, the PX supports local port access. Default parameters are 9600-N-8-1. The local port on the PX is an RJ-45 female. An RJ-45 male to DB9F (female) null-modem cable is provided with each PX for setup and crash-cart applications.

Question	Answer
How can I restore the PX to factory default setting?	A hardware reset button (recessed pinhole) is provided to allow access to a software (CLI command) mode to restore the unit to factory default. It can also be restored to factory default from the HTML GUI using a Web browser. For safety and security reasons it is not possible to restore the unit to factory default otherwise.
Security	
What level of encryption does the PX support?	The PX hardware supports up to 256-bit AES encryption.
How do I get access to the operating system of the PX?	PX is a secure appliance. Therefore, NO access is possible to the operating system.
I have lost my Admin password to the PX. Is there a backdoor or secret password?	For security reasons, PX does not have any “backdoor” usernames or passwords. Restoring the unit to factory default will reset it to the factory default username and password. There is no backdoor password.
Does the PX support strong passwords like other Raritan products?	Yes. Full support is provided for strong password options, for example, lockout on retries, password length and character control, and a host of other options.
Can I use PX over a VPN connection?	Yes, PX fits into most network configurations utilizing TCP/IP. Set up the VPN (typically IPsec) connection, then start the Web browser and enter the URL for the PX unit. The session to the PX runs transparently over the VPN tunnel.
Does the PX have a built-in firewall?	Yes.
Does the PX support IP Access Control Lists (ACL)?	Yes.
Using the CLI, can per outlet IP access control list (ACL) be enabled?	Yes.
What authentication mechanisms does the PX support?	Local database, RADIUS, LDAP(S) and Active Directory®.
Can the PX support authorization at a per-port level?	Yes. PX can support authorization at a per-port level – via the local database, RADIUS, LDAP(S) and Active Directory.
When using SSL, does the PX support SSL server certificates?	Yes.
Can the PX be used to generate an SSL Client Certificate Request (CSR) for a Certificate Authority (CA)?	Yes.
Interoperability	

Question	Answer
With which release of the Dominion SX can I do full power-control from the HTML GUI?	Dominion SX release 3.1 and above fully supports the PX.
With which release of CommandCenter Secure Gateway is the PX first supported?	For control via the serial port of the PX, CommandCenter Secure Gateway release 3.1.1 or higher is required.
Can I use the SX PowerBoard applet (supported by SX firmware releases through 2.5 only) to control a PX with a Dominion SX running 3.0 firmware?	No. The old PowerBoard applet is not compatible with Dominion SX releases 3.0 and newer releases. Upgrade the Dominion SX unit to release 3.1 or higher for support of the PX when the Dominion SX is used in a stand-alone mode to manage the PX. When using the CommandCenter Secure Gateway (CC-SG) with a Dominion SX, CC-SG can be used to provide the On/Off/Recycle commands to the PX via the Dominion SX.
What is the maximum number of PX units controllable through a Dominion SX?	This is limited only by the maximum number of serial ports on a Dominion SX. For example, a 16-port Dominion SX unit can be used to control 16 PX units, and a 32-port Dominion SX can be used to manage 32 PX units. See the PX User Guide for more details on interoperability and maximum units supported by other Dominion series products.
Does the Dominion KX support the PX?	Yes. See the PX User Guide for more details on interoperability and maximum units supported by other Dominion series products.
Regulatory Compliance	
Is the PX RoHS compliant?	Yes. The PX is RoHS compliant for the European Union (EU), China and Japan.